

A photograph of a modern, curved glass skyscraper under a cloudy sky.

Corporate

A photograph of a university campus with a large brick building, a green lawn, and people walking. A bicycle is parked in the foreground.

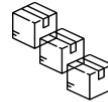
**Higher
Education**



Corporate Offices

Special. Delivery.

Package Receiving Trends



Many companies are experiencing significant increases in package volume.



More inbound packages necessitates more manpower and extra space.



Hand delivering packages across the office complex is becoming costlier, more complex and less practical.

Emerging Challenges

- Flex schedules
 - Difficult to predict when employees will be in the office
- Dynamic workspace (hoteling)
 - Harder to know where employees are currently located
- Allowing delivery of personal packages at work
 - A popular benefit with employees
 - May require expanded storage
 - Potential for added liability





Simple & Efficient Receiving

When carriers drop off packages, creating internal delivery records is as easy as scanning a barcode



Fast Delivery to Employees

Moving packages from receiving area to recipients is a well-organized and streamlined process



A Complete Digital Chain of Custody

Package movements from person-to-person or place-to-place are easily captured along the way



Reliable Proof of Delivery

Who took final possession of a package and when that occurred can be retrieved in seconds

Introducing Intelligent Parcel Lockers



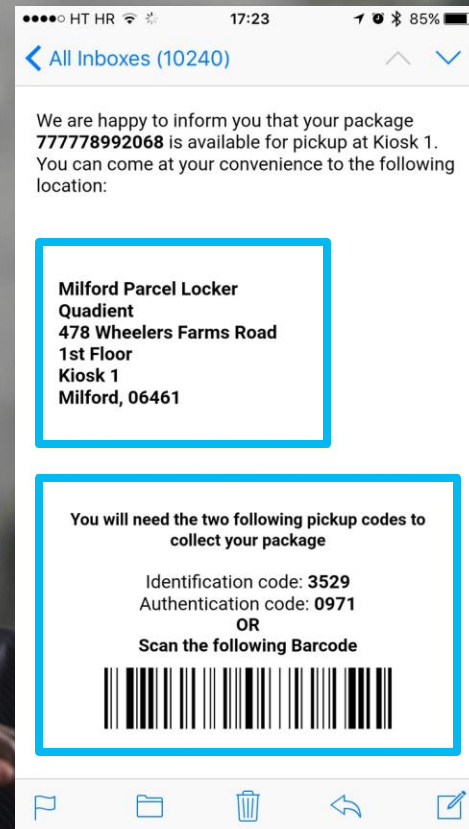
3 Simple Steps



① Package Delivered Into Parcel Locker by Staff



② Employee Receives Pickup Notice via Email/Text



③ Employee Retrieves Package

Enter ID Code or Scan Barcode – Signature Optional



Contactless Pickup Option

////// PARCEL
PENDING®
by Quadient



A photograph of a modern glass skyscraper with a curved facade, reflecting the sky and clouds. The building is the leftmost element of the slide, partially obscured by the title text.

Win-Win Benefits of Parcel Lockers

Special. Delivery.

Delivery Staff Benefits

- Eliminates conventional package logging and delivery route sorting
- Minimizes time and resources required for package deliveries
- Provides fully automated proof of delivery for every package
- Improves security and helps prevent lost or stolen items
- Accommodates accountable mail items such as Certified Mail™



The vast majority of employee packages go straight into lockers

Employee Benefits

- Receive instant email notification
 - No need to call anyone to find out if my package has arrived
- No waiting for delivery staff to bring me my package
- Pick up my packages any time that's convenient for me
- Retrieve my packages in 30 seconds or less



A photograph of a modern glass skyscraper with a curved facade, reflecting the sky and clouds. The building is set against a blue sky with scattered white clouds. The image is partially obscured by a grey overlay on the right side of the slide.

Management & Design

Special. Delivery.

- Camera photographs employee when correct pickup codes entered
 - Dual proof of delivery: digital image of recipient plus signature
- Tamper detection technology with audible alarm
- Automatic electronic logging of all deliveries and pickups
- Security camera (optional)

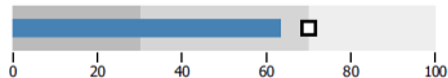


- Real-time locker status from your web browser
 - Graphical map of all lockers
 - # Available / in use / left open
- Standard & custom activity reports
 - For all or individual lockers
- Single-screen summary data via dashboards



Business Intelligence Dashboard

Occupancy Rate (%)



63.37 %

Average % of Lockers Occupied

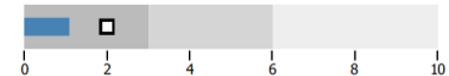
Inputs : 6305

6305 Carrier deliveries
0 Customer returns

Outputs : 6271

6095 Customer retrieved
0 Carrier collected (returned)
121 Carrier collected (non retrieved)
55 Carrier collected (redirection)

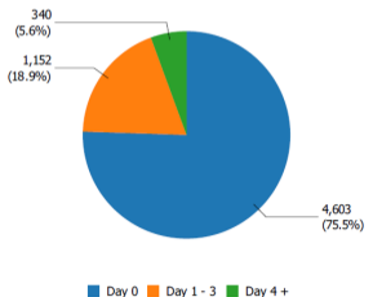
Rotation Rate (days)



1.08 Days

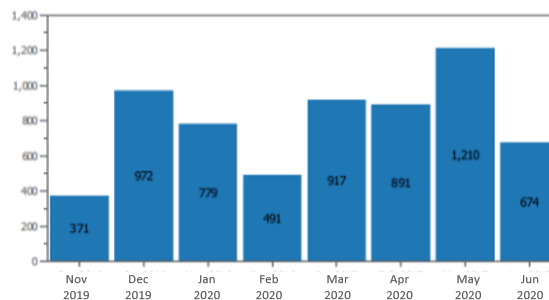
Average Time Until Package Pickup

Pickup Period



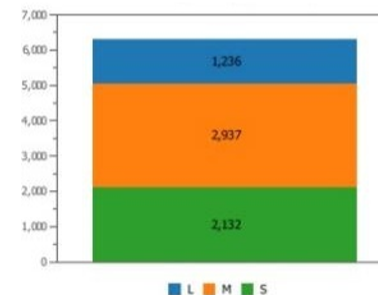
% of Pickups by Span of Days

Monthly Delivery Totals



Total Deliveries in Lockers by Month

Box Size Utilization



Usage by Locker Size

Superior Design

- Only lockers in America built with ATM-style durability and longevity
- Both indoor and outdoor lockers available
- Modular components – build lockers with the optimal box quantity and size variety
- Lockers can be personalized with your company's branding



Solution – Business Impact



Better Employee
Engagement



Greatly Improved
Efficiency



Reduced
Risk/Exposure

Enhance Your Workspace Design With Parcel Pending

A photograph of a business meeting with several people in the foreground and background. A man on the left and a woman in the center are raising their hands, indicating they want to ask a question or make a point. The woman is holding a pen. The background is slightly blurred, showing other participants. The image has a semi-transparent overlay with the word 'Questions?' and a blue underline. On the right side, there are three vertical bars: a wide orange one, a medium grey one, and a narrow dark grey one.

Questions?

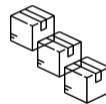
Thank You



Colleges and Universities

Special. Delivery.

Package Overload on Campus



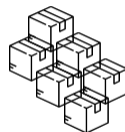
Each year, colleges are experiencing double-digit increases in package volume.



The surge of inbound packages is requiring more physical space and manpower.



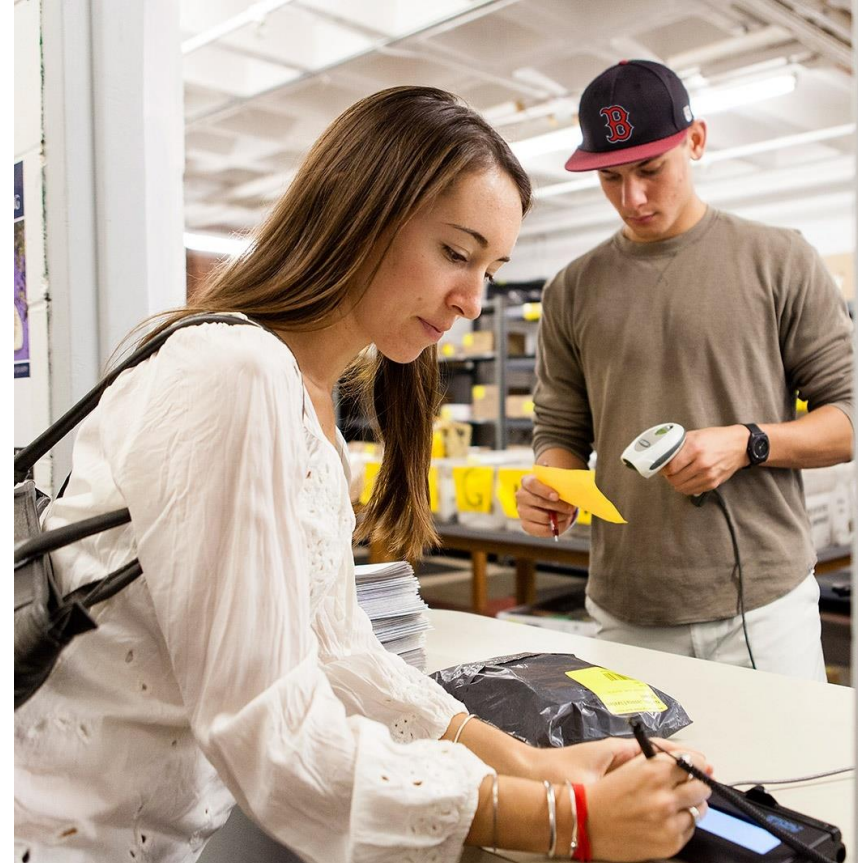
Delivery logistics and package security are increasingly difficult to manage.



Peak package receiving periods can be overwhelming (e.g. semester start)

Common Package Delivery Practices

- Mail Services notifies students of waiting packages via:
 - Paper slip in student mailbox or
 - Email message
- Students pick up packages at:
 - A central student center facility or
 - One of multiple residence hall package centers



Typical Concerns – Mail Services Staff

- Large quantities of packages must be stored and kept organized
- Overflowing storage shelves can lead to misplaced packages
- Moving packages around campus increases the risk of loss or theft
- Inbound package management consumes too many resources



Typical Concerns – Students

- Can only pick up packages during limited hours of operation
- Long lines occur too often
- Congregating in lines makes social distancing a challenge
- Too much lag time between:
 - Date carrier delivers package
 - Date Mail Services has package ready for pickup



Package Delivery Wish List – Mail Services Staff

- Increase available work space in package receiving and storage areas
- Reduce the number of times each package must be handled or moved
- Decrease hours per day dedicated to package-related tasks



Package Delivery Wish List – Students

////// PARCEL
PENDING[®]
by Quadient

- Electronic notification as soon as their packages arrive
- No waiting in line
- Pick up packages on their schedule, whether day or night



SPECIAL. DELIVERY.

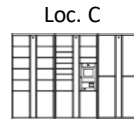
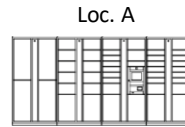
A large, multi-story brick building with a central clock tower and a green lawn in the foreground. Many people are walking or sitting on the lawn, and a bicycle is parked in the lower left. The scene is set in a campus-like environment with trees and a clear sky.

Introducing Intelligent Parcel Lockers

Special. Delivery.

Centralized and Decentralized Options

1. Central Hall
2. Community Center
3. West Hall
4. North Hall
5. Student Center
6. East Hall
7. South Hall



3

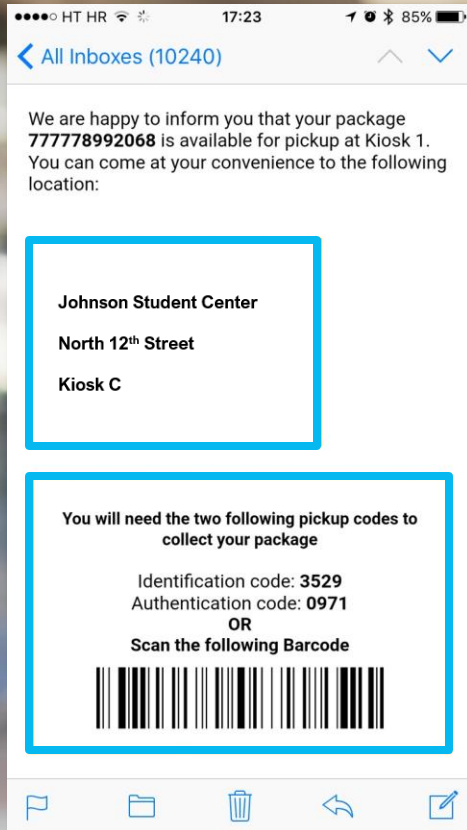
Simple Steps



① Package Delivered Into Parcel Locker by Staff



② Email and/or Text Automatically Sent to Student



③ Student Retrieves Package

Enter ID Code or Scan Barcode – Signature Optional



Contactless Pickup Option

////// PARCEL
PENDING®
by Quadient





Win-Win Benefits of Parcel Lockers

Special. Delivery.

Package Distribution Staff

- Hand sorting and storing packages is mostly eliminated
 - Vast majority of packages go straight into lockers
 - Package handling frequency is drastically reduced
- Package storage areas can be reconfigured to create more space
- Reclaim countless labor hours, and free up resources for other jobs



Students

- Self-service, limited/no contact with staff
- Promotes social distancing
- Improves student experience
- Packages are ready for pickup much sooner
- Instant email notification
 - Daily reminder messages sent until pickup occurs
- Pick up packages in less than 30 seconds – 24 hours/day, 7 days/week





Management & Design

Special. Delivery.

- Camera photographs recipients when correct pickup codes entered
 - Dual proof of delivery: digital image of recipient plus signature
- Tamper detection technology with audible alarm
- Fully automated electronic log of all deliveries and pickups
- Optional security camera at screen
- Signature capture of recipient

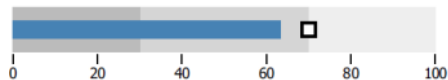


- Real-time locker status from your web browser
 - Graphical map of all lockers
 - # Available / in use / left open
- Standard & custom activity reports
 - For all or individual lockers
- Single-screen summary data via dashboards



Business Intelligence Dashboard

Occupancy rate (%)



63.37 %

Average % of Lockers Occupied

Inputs : 6305

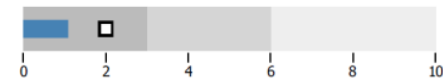
6305 Carrier deliveries
0 Customer returns

Outputs : 6271

6095 Customer retrieved
0 Carrier collected (returned)
121 Carrier collected (non retrieved)
55 Carrier collected (redirection)

Total Deliveries & Pickups

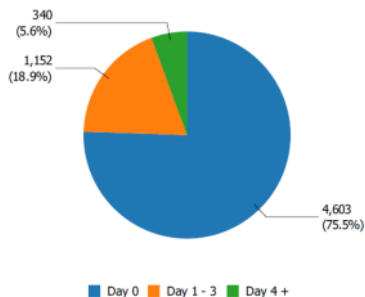
Rotation rate (days)



1.08 Days

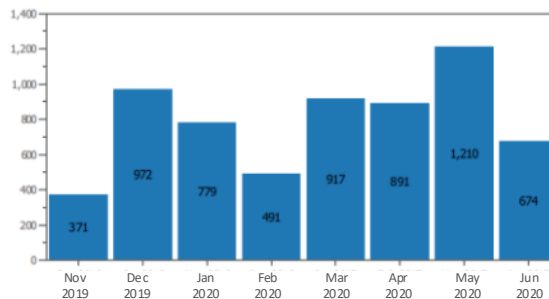
Average Time Until Package Pickup

Pickup period



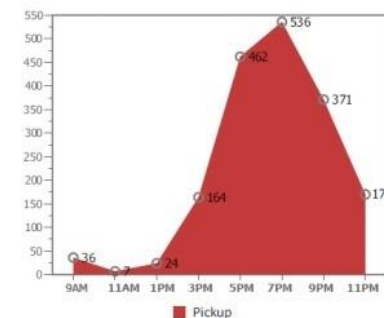
% of Pickups by Span of Days

Monthly Delivery Totals



Total # Deliveries in Lockers by Month

Pickup by Day Period



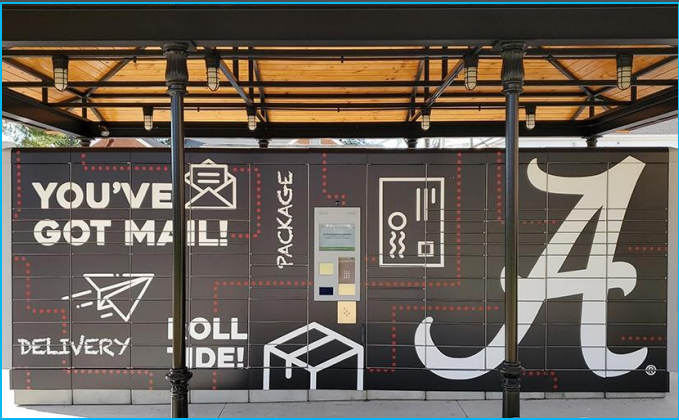
Pickups by Time of Day

Superior Design

- Only lockers in America built with ATM-style durability and longevity
- Both indoor and outdoor lockers available
- Modular components – build lockers with the optimal box quantity and size variety
- Lockers can be personalized with your school's branding



Customer Branding Examples



A High-Impact Solution



Better Student Experience



Improved Efficiency



Reduced Risk/Exposure

Competing Schools Have Them, and So Should You!


////// **PARCEL
PENDING**
by Quadient





CAMPUSHUB™

//// PARCEL PENDING
by Quadient



Introducing
The Campus Hub™

Special. Delivery.

Off-Campus
Housing

Administrative
Services

Library

Bookstore

Library

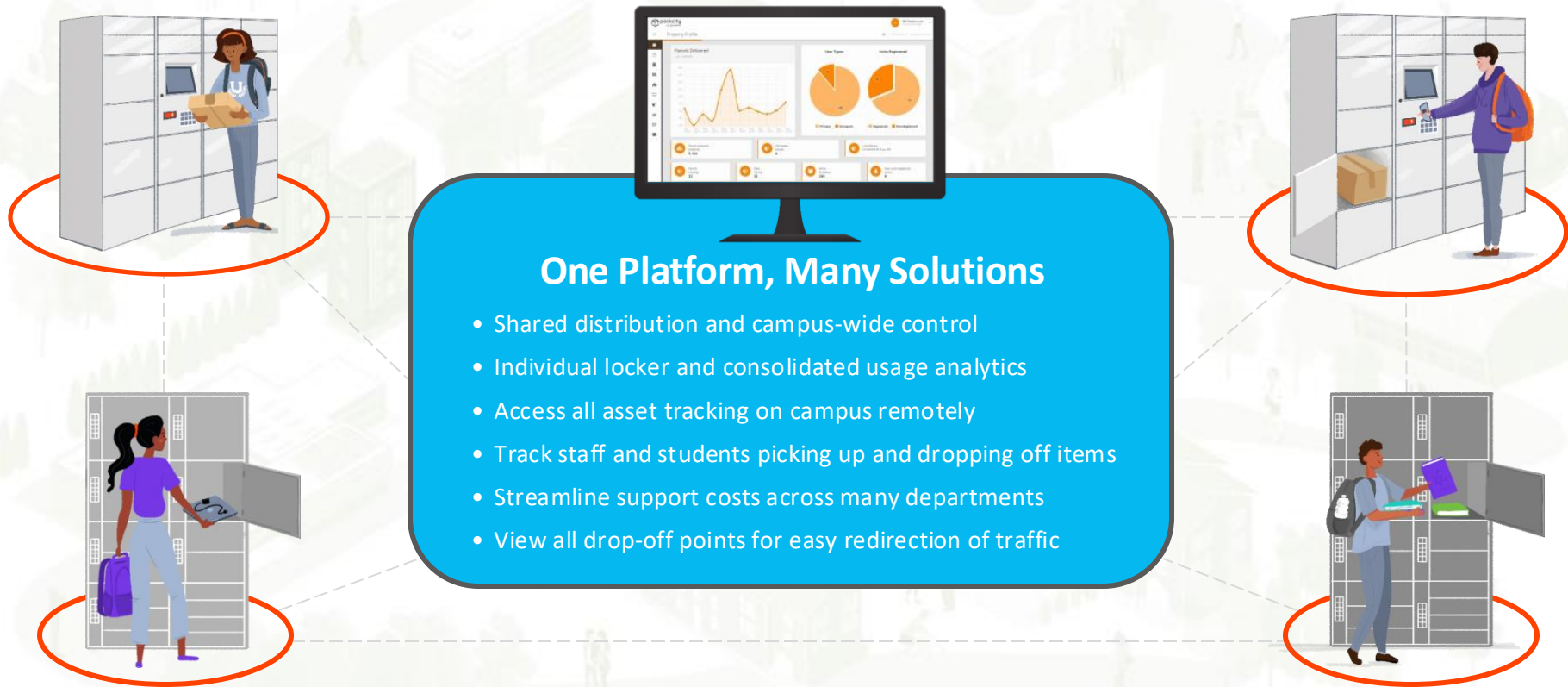
- Library order self service for students and faculty
- Check-out/check-in via lockers
- Safe and easy with automated tracking
- Return items into lockers with no assistance required



Centralized locker systems

- Replace traditional mailboxes with courier-agnostic lockers
- Mail and packages are delivered and picked up in one place
- Recipients only need to come when electronically notified





One Platform, Many Solutions

- Shared distribution and campus-wide control
- Individual locker and consolidated usage analytics
- Access all asset tracking on campus remotely
- Track staff and students picking up and dropping off items
- Streamline support costs across many departments
- View all drop-off points for easy redirection of traffic

Campus Hub System

////// PARCEL
PENDING[®]
by Quadient



Risk Mitigation

- Facilitate social distancing
 - Minimize lines and congregating
- Prevent lost or stolen items
 - Full chain-of-custody tracking
 - Fewer touchpoints = less human error



Revenue Growth

- Make on-campus lockers available to off-campus students
 - Charge a convenience fee for access
 - Drive more campus foot traffic to revenue-generating venues



Expense Control

- Minimize time and resources required for package deliveries
- Simplify budget forecasting



Customer Engagement

- Fast and convenient package pickup
 - Improve the overall student experience



A Few of Our Client Partners

////// PARCEL
PENDING®
by Quadient



OHIO
UNIVERSITY

UF | UNIVERSITY of
FLORIDA



LMU | LA
Loyola Marymount
University



University of
Pittsburgh



M MIAMI
UNIVERSITY

ROLLINS

SPECIAL. DELIVERY.

A photograph of a business meeting with several people in the foreground and background. A man on the left and a woman in the center are raising their hands, indicating they want to ask a question or make a point. The woman is holding a pen. The background is slightly blurred, showing other participants. The image has a semi-transparent overlay with the word 'Questions?' and a blue underline. On the right side, there are three vertical bars: a wide orange one, a medium grey one, and a narrow dark grey one.

Questions?

Thank you